JAM-PAK CORPORATION 4043 Yorktown drive Boothwyn, PA 19061

January 18, 2002

Attorney General John Ashcroft US Department of Justice 950 Pennsylvania Avenue, NW Washington, DC 20530-0001

Dear Mr. Ashcroft:

The lawsuits against Microsoft have gone on for too long now. It has been three years of wrongful litigation and Microsoft has not gotten off easy with the settlement. Considering that Microsoft has created jobs for our country, made technological breakthroughs, and standardized the IT industry, I am appalled at our government's attempt to bring them down

The terms of the settlement seem to favor competitors and do little to protect consumer rights. Microsoft has agreed to not retaliate against software developers and computer makers who develop or promote non-Microsoft software. They have also agreed to grant computer makers broad new rights to configure Windows so as to more easily promote non-Microsoft products. Theses concessions are the products of intense lobbying on behalf of competition to politicians and lawmakers. Even so, they are more than fair and should be enough to appease all parties.

I urge your office to take a strong stance against the nine states in opposition and help to correct three years of unjustified litigation.

Sincerely,

John A. McManus

President